

Broadband Facts

First Step Internet, LLC

Service Plan Name: Fixed Wireless

[Fixed] Broadband Consumer Disclosure

Monthly Price

\$50-\$80

This monthly price is an introductory rate	No
Time the introductory rate applies	N/A
Monthly price after the introductory rate	SAME
Length of contract	No Contract

Additional Charges & Terms

Provider Monthly Fees

Installation Fee **\$50.00**

Additional Ethernet Cable over 50ft **\$00.50/ft**

Additional Labor (only for out of scope installations) **\$75.00/hr**

One-Time Purchase Fees

Wireless Router (Optional) **\$75.00+tax**

Early Termination Fee **No Contracts \$00.00**

Government Taxes **On equipment purchase only**

Discounts & Bundles

Elk City, Genesee, and Farmington Residents: Free Installation, \$75+tax for wireless router,

Monthly Service is as follows:

\$40/mo - 15mbps/3mbps

\$50/mo - 20mbps/3mbps

\$55/mo - 30mbps/3mbps

Speeds Provided with Plan

Typical Download Speed **15-20 Mbps**

Typical Upload Speed **3 Mbps**

Typical Latency **close to 2 ms**

Data Included with Monthly Price

Charges for Additional Data Usage **No Data Caps**

Network Management Policy

https://fsr.com/documents/policies/FSI_Network_Neutrality_Policy

Privacy Policy

<https://fsr.com/first-step-internet-policies/>

Customer Support

Phone: (208) 882-8869 | (888) 676-6377

services@fsr.com

Website: <https://www.fsr.com>

Learn about the terms used on this label. Visit the Federal Communications Commission's Consumer Resource Center.

www.fcc.gov/consumer

Unique Plan Identifier: F0001FIXEDWIRELESS